

Annual Report 2018

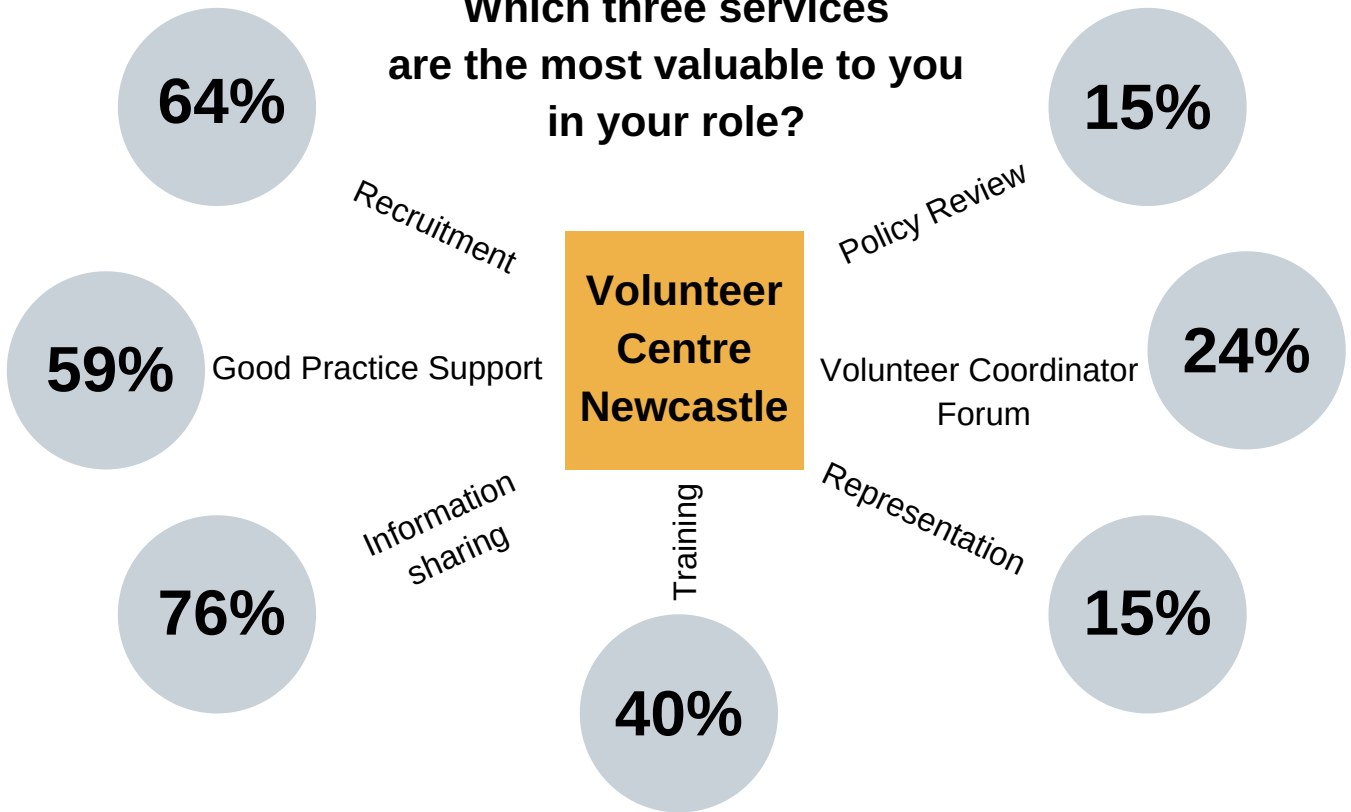
2018 was the year of the "**Great Exhibition of the North**" so volunteering was high on the agenda and in the media. As such, **our services were in great demand** by both the public and you, as organisations. Here are your comments and needs for 2019...

Question one:

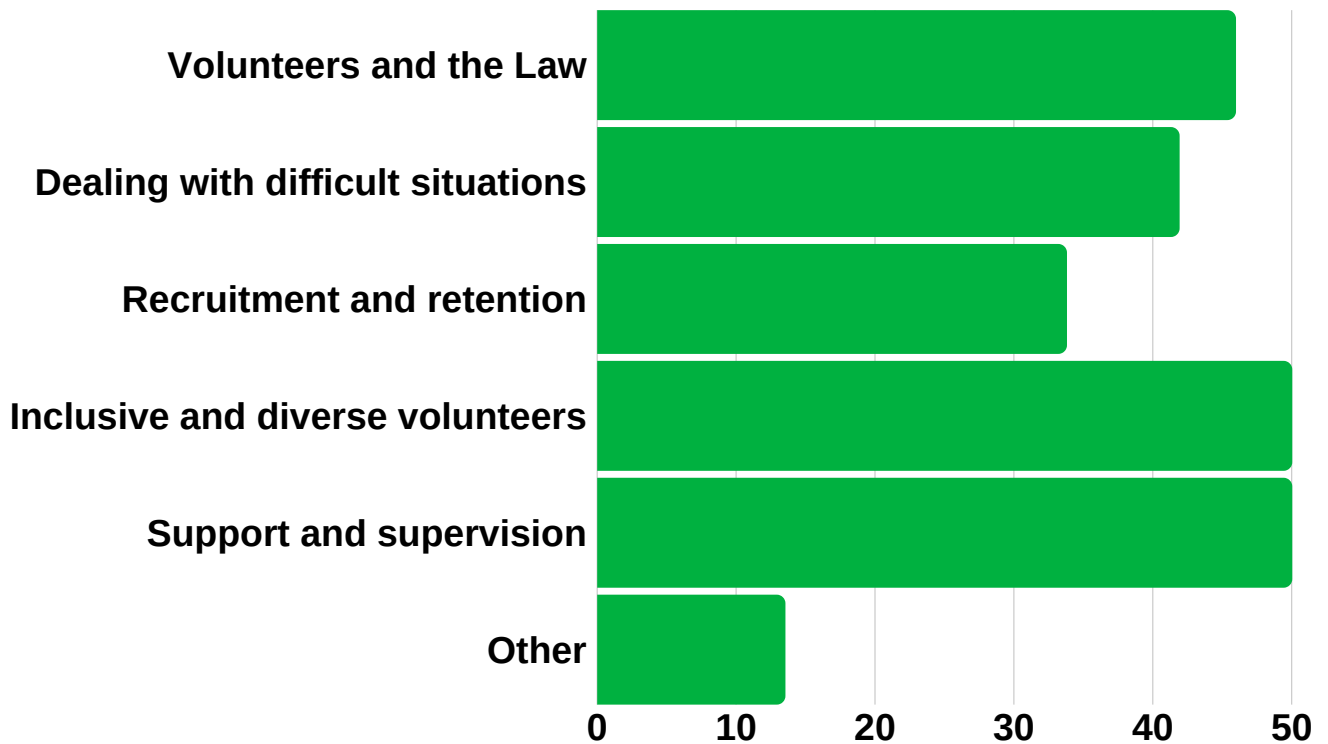
Can you tell us the top three benefits of working with the volunteer centre?



**Question two:
Which three services
are the most valuable to you
in your role?**



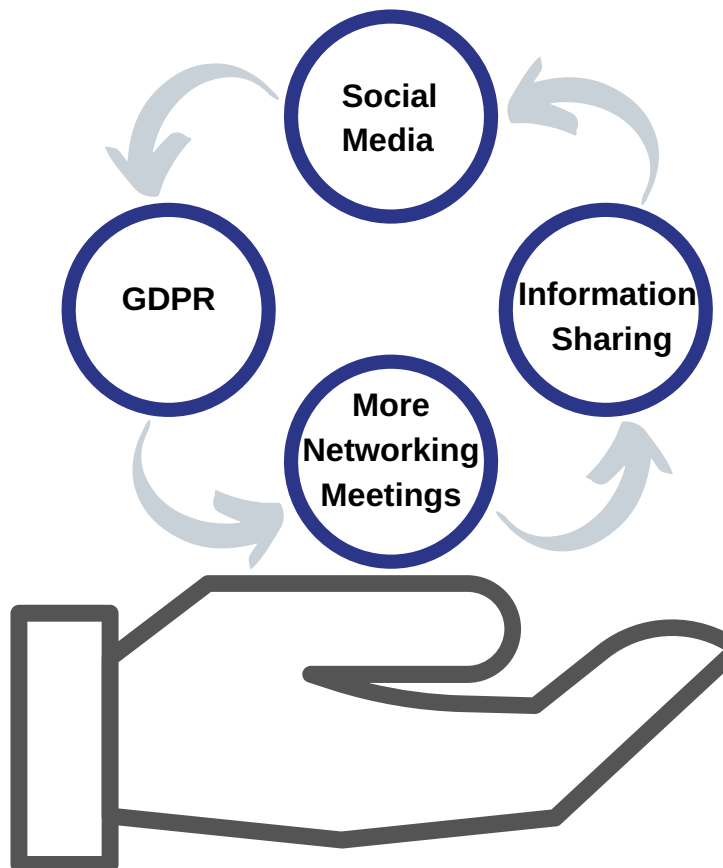
Question three: Which training would you like to attend in 2019?



**Question four:
Which topics would you
like to cover in the Volunteer Coordinators meeting?**



Question five: If you could add an extra service what might it be?



Question six: Overall have we been beneficial to your role/organisation?



- “The volunteer centre is a crucial contact for our community and well-being services. We are working with people looking to progress into volunteering, employment or other meaningful activity. Karen enables our service users to link into this.”
- “With the support of the Volunteer Centre, we have been able to ensure we have quality policy and procedures. Additionally, via the support of the Centre, we have been able to access volunteers that we would not have been ourselves been able to reach. Karen's help and advice has been fantastic.”
- “In so many ways - recruitment, a friendly voice at the end of the phone for advice.”
- “Yes, very beneficial - we are able to advertise our volunteer roles more widely and we have received numerous queries from volunteers signposted by the Volunteer Centre. Thank you!”

We take feedback very seriously, having analysed the results of our survey, these are our 2019 promises to you...

- More training sessions for coordinators
- More recruitment events
- More good practice information to be added to the website for reference
- More interaction via social media in terms of sharing recruitment adverts
- More infrastructure engagement with other regional groups e.g. VONNE

If you have any further feedback please contact Karen at
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